



PRODUCT: ALL

SERVICE ADVISORY # 033

DATE: October 1, 1985

Subject

SPARE PARTS PRICING & WARRANTY LABOR RATE SCHEDULE

The service advisory lists the latest COMPAQ^R Computer Corporation parts pricing and warranty labor rate schedule. The attached schedule supercedes any previously released pricing schedules.

When submitting service invoices to COMPAQ Computer Corporation Customer Service, be sure that the pricing schedule revision number (e.g., 10/85, Rev. 1) is included on the invoice.

Since August 1, 1985 COMPAQ Computer Corporation no longer offers Out of Warranty Return Allowances. Instead, Repair/Exchange Pricing is offered on selected parts.

COMPAC® PORTABLE COMPUTER
SPARES PRICING AND WARRANTY LABOR RATE SCHEDULE
EFFECTIVE OCTOBER 1, 1985

COMPAC #	PART DESCRIPTION	U.S. DEALER PRICE EACH	REPAIR/ EXCHANGE PRICE EACH	WARRANTY LABOR ALLOWANCE
100475-001	POWER SUPPLY (120V)	\$165	\$125	\$30
100478-001	PROCESSOR BOARD, 128K	\$410	\$175	\$30
100479-001	VDU CONTROLLER BOARD, FULL HEIGHT	\$260	\$130	\$20
101340-001	VDU CONTROLLER BOARD, LOW PROFILE	\$260	\$130	\$20
100480-001	DISKETTE/PRINTER BOARD, FULL HEIGHT	\$130	\$75	\$20
101341-001	DISKETTE/PRINTER BOARD, LOW PROFILE	\$130	\$80	\$20
101095-001	ASYNC/SERIAL BOARD	\$80	\$60	\$20
101440-001	ASYNC COMM/CLOCK BOARD	\$100	\$75	\$20
100644-001	FIXED DISK DRIVE CONTROLLER BOARD	\$395	\$225	\$20
-----PCB'S-----				
100487-001	KEYBOARD ASSY (U.S. KEYCAPS)	\$190	\$115	\$20
105034-001	MONITOR ASSY	\$200	\$120	\$30
100041-001	POWER SWITCH/FILTER ASSY	\$55		\$20
100493-001	SPEAKER ASSEMBLY	\$6		\$30
100482-001	FAN OLD CHASSIS DESIGN, 120V	\$40		\$20
101017-001	DSKT DRV ASSY, FLIP LATCH (F/H)	\$75		\$30
101421-001	DSKT DRV ASSY, LATCHING LEVER (H/H)	\$195	\$110	\$30
100643-001	10-MB FIXED DISK DRIVE	\$690	\$450	\$30
105152-001	D-RAM, 64K (QTY=1)	\$9		\$20
105151-001	D-RAM, 256K (QTY=1)	\$35		\$20
100699-001	SYSTEM ROM (QTY=1)	\$25		\$20
105417-001	MEMORY ADDRESS DECODER PROM, 448K	\$25		\$0
105416-001	MEMORY ADDRESS DECODER PROM, 640K	\$25		\$0
102845-001	FAN NEW CHASSIS DESIGN, 120V	\$40		\$20
-----PLASTICS-----				
100031-001	SLIDING ACCESS DOOR	\$5		\$20
100077-001	VDU/FOOT DETENT	\$2		\$20
101097-001	UPPER/LOWER CASE MATCHED SET	\$45		\$20
101098-001	ACCESS PANEL	\$24		\$5
101099-001	BEZEL	\$31		\$20
-----METALS-----				
100330-001	DRIVE ACCESS PLATE	\$16		\$20
100429-001	BLANK I/O ACCESS PLATE	\$1		\$10
100436-002	HI-VOLTAGE/MONITOR COVER	\$7		\$20
100437-001	VACANT DRIVE COVER	\$5		\$20
100438-001	CARD CAGE ACCESS PLATE	\$6		\$20
100439-001	PROC BD CONNECTOR ACCESS PLATE	\$2		\$20
100442-002	MONITOR FLOOR	\$5		\$20
100444-001	ENCL/SHLD FOR DSKTE DRIVE (F/H)	\$5		\$20
101031-001	ENCL/SHLD FOR DSKTE DRIVE (H/H)	\$5		\$20

Rate Schedule 10/85, Rev.1

COMPAQ® PORTABLE COMPUTER
SPARES PRICING AND WARRANTY LABOR RATE SCHEDULE

COMPAQ PART #	PART DESCRIPTION	U.S. DEALER PRICE EACH	REPAIR/ EXCHANGE PRICE EACH	WARRANTY LABOR ALLOWANCE
-----CABLES-----				
100374-001	AC POWER CORD	\$7		\$0
100047-001	VDU SIGNAL CABLE	\$31		\$10
100048-002	DISKETTE DRIVE CABLE (1-DRIVE)	\$13		\$10
100048-004	DISKETTE DRIVE CABLE (2-DRIVES)	\$14		\$10
100641-001	FIXED DISK DRIVE CABLES (SET)	\$34		\$10
100260-002	POWER CABLE HARNESS ASSY	\$55		\$60
---- MISCELLANEOUS ----				
100025-001	HANDLE KIT	\$11		\$20
102930-001	FUSE KIT (QTY=40)	\$17		\$0
102709-001	MISCELLANEOUS HARDWARE KIT	\$50		\$0
---- MANUALS & TOOLS ----				
100500-002	SERVICE INVOICES (QTY=100)	N/C		\$0
100001-001	OPER MANUAL - COMPAQ	\$30		\$0
100633-001	OPER MANUAL - COMPAQ PLUS®	\$30		\$0
102977-001	MAINT. GUIDE W/ DIAG. & TEST CABLES	\$75		\$0
102971-001	ADV. DIAGNOSTICS DISKETTE, VER.3	\$15		\$0
101089-001	SOCKET/TORX TOOL KIT	\$38		\$0
100632-002	BASIC VER.2 REF. GUIDE	\$15		\$0
100631-002	MS™-DOS VER.2 REF. GUIDE	\$15		\$0
101386-001	DOS DISKETTE 2.1	\$15		\$0

N/C NO CHARGE

COMPAC PORTABLE 286™ PERSONAL COMPUTER
SPARES PRICING AND WARRANTY LABOR RATE SCHEDULE
EFFECTIVE OCTOBER 1, 1985

COMPAC®	PART #	PART DESCRIPTION	U.S. DEALER PRICE	REPAIR/ EXCHANGE PRICE	WARRANTY LABOR ALLOWANCE
-----PCB's-----					
102818-001		POWER SUPPLY, 120V	\$255	\$190	\$30
101795-001		PROCESSOR BOARD, 128K	\$1,180	\$475	\$30
105033-001		512K/2048-KB MEMORY BOARD, 512K	\$650	\$260	\$20
101340-001		VDU CONTROLLER BOARD, LOW PROFILE	\$260	\$130	\$20
102705-001		DISKETTE/TAPE CONTROLLER BOARD	\$230	\$150	\$20
102778-001		FIXED DISK DRIVE CONTROLLER BOARD	\$420	\$250	\$20
-----SUBASSEMBLIES-----					
101790-001		KEYBOARD ASSEMBLY (U.S. KEYCAPS)	\$195	\$115	\$20
105034-001		MONITOR ASSEMBLY			\$20
101798-001		POWER SWITCH/FILTER ASSY	\$200	\$120	\$30
100493-001		SPEAKER ASSEMBLY	\$55		\$20
101796-001		FAN W/BRACKET, DC, 120V	\$6		\$30
102928-001		360-KB DISKETTE DRIVE	\$40		\$20
102775-001		1.2-MB DISKETTE DRIVE	\$195	\$120	\$30
102706-001		20-MB FIXED DISK DRIVE	\$365	\$205	\$30
102779-001		FXD DSK DRV BACK-UP ASSY	\$880	\$640	\$30
105152-001		D-RAM, 64K QTY=1	\$550	\$350	\$20
105151-001		D-RAM, 256K QTY=1	\$9		\$20
105035-001		SYSTEM ROMS (QTY=2)	\$35		\$20
105061-001		MEM. ADDRESS DECODER PROM, 256/640K	\$50		\$20
105062-001		MEM. ADDRESS DECODER PROM, 512/640K	\$30		\$0
-----PLASTICS-----					
101098-001		ACCESS PANEL	\$24		\$5
101097-001		UPPER/LOWER CASE MATCHED SET	\$45		\$20
100031-001		SLIDING ACCESS DOOR	\$5		\$20
100077-001		VDU/FOOT DETENT	\$2		\$20
101767-001		SECURITY LOCK BEZEL	\$21		\$5
-----METALS-----					
101732-001		VACANT DRIVE COVER (HALF HEIGHT)	\$10		\$20
100439-001		PROC BD CONNECTOR ACCESS PLATE	\$2		\$20
100442-002		MONITOR FLOOR	\$5		\$20
101747-001		DRIVE ACCESS PLATE	\$16		\$20
101299-001		DUAL DRIVE ENCLOSURE	\$15		\$20
100436-002		HIGH VOLTAGE/MONITOR COVER	\$7		\$20
101029-003		CARD CAGE ACCESS PLATE	\$6		\$20
100429-001		BLANK I/O ACCESS PLATE	\$1		\$10

Rate Schedule 10/85, Rev.1

COMPAQ PORTABLE 286™ PERSONAL COMPUTER
SPARES PRICING AND WARRANTY LABOR RATE SCHEDULE

COMPAQ®	PART #	PART DESCRIPTION	U.S. DEALER PRICE EACH	REPAIR/ EXCHANGE PRICE EACH	WARRANTY LABOR ALLOWANCE
		-----CABLES-----			
100374-001		AC POWER CORD	\$7		\$0
100048-003		DISKETTE DRIVE CONTROLLER CABLE	\$25 *		\$10
100047-001		VDU SIGNAL CABLE	\$31 *		\$10
100641-001		FIXED DISK DRIVE CABLES (SET)	\$34 *		\$10
101797-001		UNIVERSAL POWER CABLE	\$23 *		\$10
101792-001		MONITOR POWER CABLE	\$15 *		\$10
101791-001		SYSTEM POWER CABLE	\$15 *		\$10
102933-001		CABLE KIT (6 CABLES ABOVE) *	\$140		\$0
		-----MISCELLANEOUS-----			
100025-001		HANDLE KIT	\$11		\$20
102930-001		FUSE KIT (QTY=40)	\$17		\$0
102709-001		MISCELLANEOUS HARDWARE KIT	\$50		\$0
102929-001		LITHIUM BATTERY	\$5		\$0
105032-001		SECURITY LOCK ASSEMBLY (W/KEYS)	\$10		\$0
102767-001		SECURITY LOCK SWITCH	\$5		\$0
102641-001		INSULATION PAPER, (QTY =5)	\$10		\$0
		-----MANUALS & TOOLS-----			
100500-002		SERVICE INVOICES (QTY=100)	N/C		\$0
101770-001		OPERATIONS GUIDE	\$15		\$0
102977-001		MAINT.GUIDE W/DIAG. & TEST CABLES	\$75		\$0
101089-001		SOCKET/TORX TOOL KIT	\$38		\$0
102971-001		ADV. DIAGNOSTICS DISKETTE, VER.3	\$15		\$0
102632-001		BASIC VER.3 REFERENCE GUIDE	\$15		\$0
102631-001		MS™ -DOS VER. 3 REFERENCE GUIDE	\$15		\$0
102715-001		DOS DISKETTE 3.XX	\$15		\$0
		-----ROLL-OUT KITS-----			
102948-001		COMBINED NEW PRODUCTS ROLL-OUT KIT, INCLUDES COMPAQ PORTABLE 286/COMPAQ DESKPRO 286™	\$3,499		
102820-001		COMPAQ PORTABLE 286 ROLL-OUT KIT	\$2,329		
102821-001		COMBINED PORTABLE PRODUCTS KIT, INCLUDES COMPAQ PORTABLE/COMPAQ PORTABLE 286	\$3,499		
		N/C			
		NO CHARGE			

COMPAQ DESKPRO® PERSONAL COMPUTER
SPARES PRICING AND WARRANTY LABOR RATE SCHEDULE
EFFECTIVE OCTOBER 1, 1985

COMPAQ® PART #	PART DESCRIPTION	U.S. DEALER PRICE EACH	REPAIR/ EXCHANGE PRICE EACH	WARRANTY LABOR ALLOWANCE
-----PCB's-----				
101342-001	POWER SUPPLY, 120V	\$285	\$200	\$20
101339-001	PROC. BD. 128K, OLD CHASSIS DESIGN	\$460	\$300	\$30
101340-001	VDU CONTROLLER BOARD, LOW PROFILE	\$260	\$130	\$20
101341-001	DISKETTE/PRINTER BOARD, LOW PROFILE	\$130	\$80	\$20
101440-001	ASYNC COMM/CLOCK BOARD	\$100	\$75	\$20
101672-001	FXD DSK DRV CONTROLLER BD, UNIV.	\$420	\$250	\$20
105191-001	PROC. BD. 128K, NEW CHASSIS DESIGN	\$460	\$300	
-----SUBASSEMBLIES-----				
101397-001	KEYBOARD ASSEMBLY	\$160	\$95	\$10
101439-001	MONOCHROME MONITOR (GREEN)	\$175	\$110	\$20
101439-002	MONOCHROME MONITOR (AMBER)	\$175	\$110	\$20
101062-001	SPEAKER ASSEMBLY	\$6		\$20
102928-001	360-KB DISKETTE DRIVE W/RAILS	\$195	\$120	\$20
101437-001	10-MB FIXED DISK DRIVE W/RAILS	\$690	\$475	\$20
101664-001	30-MB FIXED DISK DRIVE W/RAILS	\$1,275	\$900	\$20
101438-001	FXD DSK DRV BACK-UP ASSY W/RAILS	\$550	\$350	\$20
105152-001	D-RAM, 64K (QTY=1)	\$9		\$20
105151-001	D-RAM, 256K (QTY=1)	\$35		\$20
100699-001	SYSTEM ROM (QTY=1)	\$25		\$20
102841-001	FXD DSK DRV CONTROLLER ROM (QTY=1)	\$25		\$0
101619-001	8087-2 MATH COPROCESSOR	\$255		\$20
-----PLASTICS-----				
101066-001	BEZEL, OLD CHASSIS DESIGN	\$60		\$5
101129-001	DRIVE BEZEL SPACER	\$12		\$0
102559-001	BEZEL, NEW CHASSIS DESIGN	\$60		\$5
-----METALS-----				
101070-001	HOOD, OLD CHASSIS DESIGN	\$70		\$5
101135-001	VACANT DRIVE COVER (UPPER)	\$10		\$0
101135-002	VACANT DRIVE COVER (LOWER)	\$10		\$0
101144-001	BLANK I/O ACCESS PLATE	\$6		\$0
101191-001	CARD GUIDE/SPEAKER BRACKET	\$12		\$20
102560-001	HOOD, NEW CHASSIS DESIGN	\$70		\$5
-----CABLES-----				
101155-001	AC POWER CORD	\$7		\$0
101380-001	DISKETTE DRIVE SIGNAL CABLE	\$20		\$10
100641-002	FXD DSK DRV CONTROLLER CABLES (SET)	\$34		\$10
100625-004	20 pos. cable, H/D CNTRLR	\$16		\$10
100625-003	34 pos. cable, H/D CNTRLR, single	\$18		\$10
101554-001	34 pos. cable, H/D CNTRLR, dual	\$24		\$10
101137-001	UNIVERSAL DRIVE POWER CABLE	\$23		\$10

COMPAQ DESKPRO® PERSONAL COMPUTER
SPARES PRICING AND WARRANTY LABOR RATE SCHEDULE

COMPAQ® PART #	PART DESCRIPTION	U.S. DEALER PRICE EACH	REPAIR/ EXCHANGE PRICE EACH	WARRANTY LABOR ALLOWANCE
-----MISC-----				
101143-001	MODE INDICATOR LED	\$10		\$10
102709-001	MISCELLANEOUS HARDWARE KIT	\$50		\$0
101260-001	LITHIUM BATTERY	\$5		\$0
102711-001	MONITOR POWER CONNECTOR PLUG	\$15		\$0
102930-001	FUSE KIT (QTY =40)	\$17		\$0
--- MANUALS & TOOLS ---				
100500-002	SERVICE INVOICES (QTY=100)	N/C		\$0
101432-001	COMPAQ DESKPRO OPERATIONS GUIDE	\$15		\$0
102971-001	ADV. DIAGNOSTICS DISKETTE, VER.3	\$15		\$0
102978-001	MAINT.GUIDE W/DIAG. & TEST CABLES	\$75		\$0
100632-002	BASIC VER.2 REF.GUIDE	\$15		\$0
100631-002	MS™-DOS VER.2 REFERENCE GUIDE	\$15		\$0
101386-001	DOS DISKETTE 2.1	\$15		\$0
101089-001	SOCKET/TORX TOOL KIT	\$38		\$0

N/C NO CHARGE